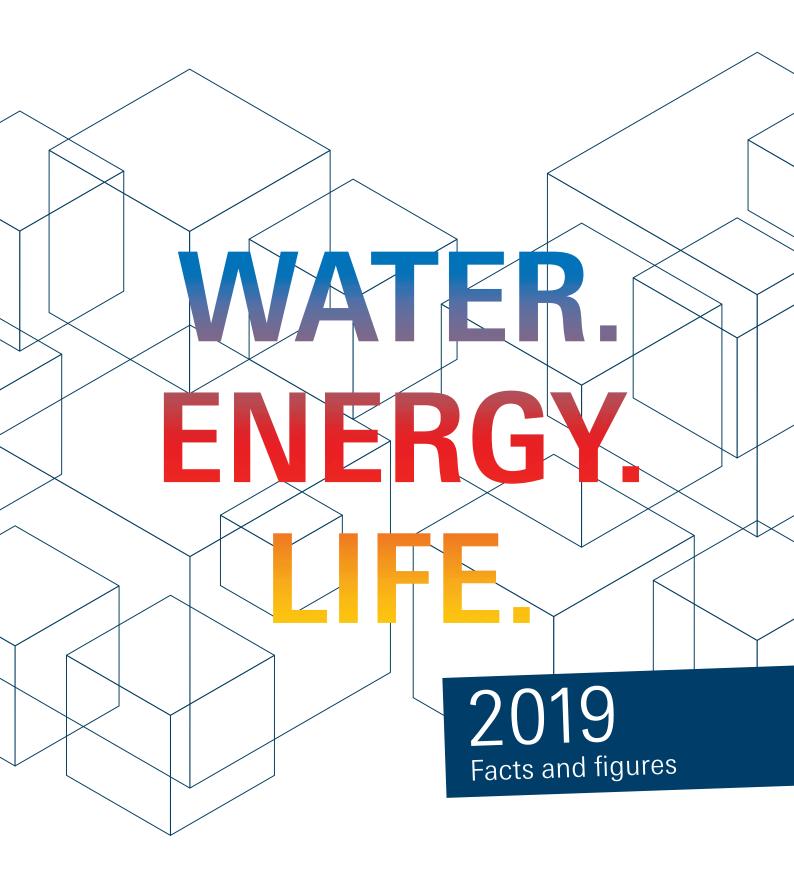
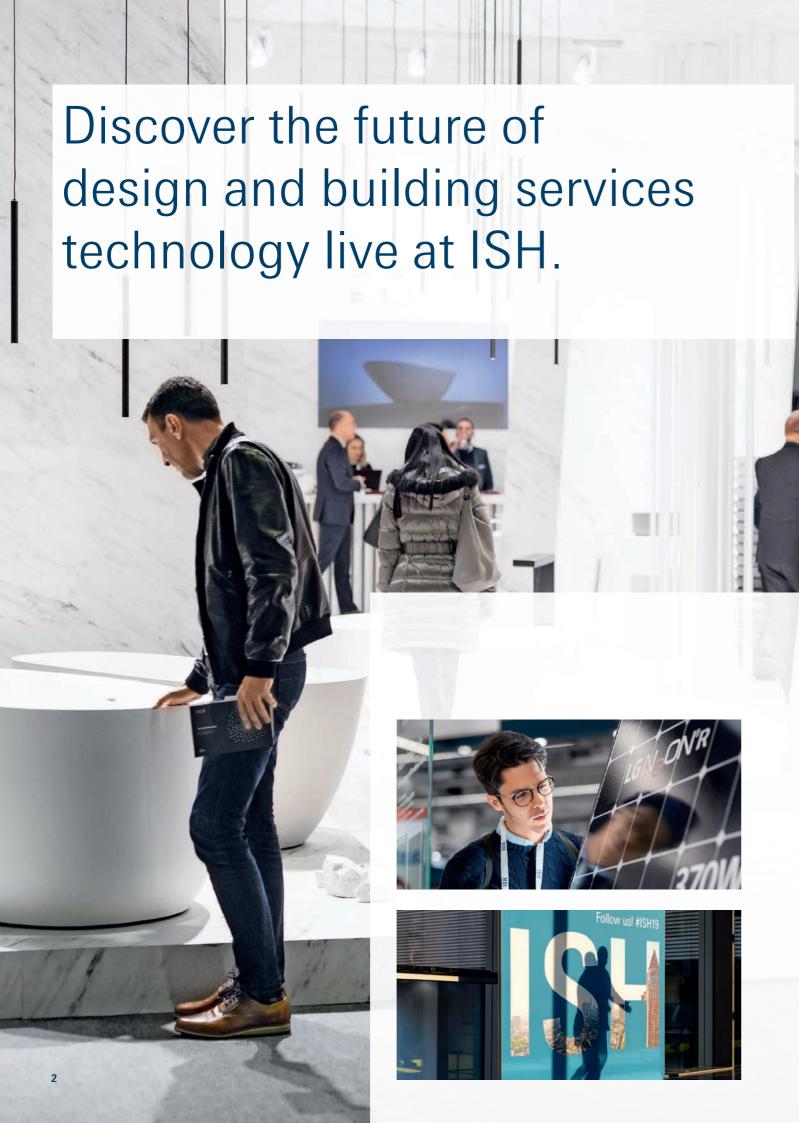
World's leading trade fair
HVAC + Water
Frankfurt am Main. 22. – 26.3 2021 Frankfurt am Main, 22. - 26. 3. 2021







A great source of inspiration – and the industry's number one international event. A total of 188,234 visitors to ISH came into contact with more than 2,500 exhibitors on a floor area of 280,200 sqm.

With its key theme of "Water. Energy. Life." ISH focuses on modern bathroom design, sustainable heating and air-conditioning technology as well as intelligent home systems. The world's largest exhibition space for the HVAC sector show-cases an array of practical solutions for the most important issues of our time: achievement of climate protection targets, conservation of resources through the use of renewable energies, increasing digitalisation and smart technologies. Safeguarding your future.

Outstanding international profile: 66% (2017: 64%) of exhibitors and 46% (2017: 40%) of visitors came from outside Germany.

ISH – the meeting place for industry professionals.

#### **Number of visitors**

2019

2017

Germany 101,337

120,506

International

86,897

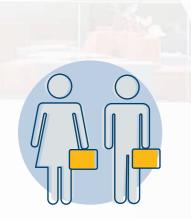
78,304

Total

188,234

198,810

including 6,126 private visitors including 11,123 private visitors



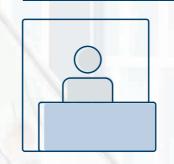
The world meets up at ISH. TOP international experts from the sanitary, heating and air-conditioning sectors come to Frankfurt. This makes the fair the industry's international highlight and its number one meeting place.

ISH has been constantly reinventing itself for many years, combining tradition with innovation. This is a key part of its recipe for success. The new sequence of days, for instance, makes it easier to visit ISH and attracts a highquality trade audience.

ISH lives up to its reputation as an international player in the trade fair sector. In 2019, the proportion of international visitors increased to 46% and the trend continues to rise.

### The top event for exhibitors worldwide.

#### **Number of exhibitors**



2017 2019

Germany 879

893

International 1,672

1,592

Total 2,551

2,485

The place to be for the entire industry – and a focus of growing international interest. A total of 2,551 exhibitors demonstrated their expertise and innovations at the leading international industry showcase. And with 66% of exhibitors coming from outside Germany, the international profile of the event continues to grow.







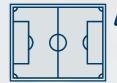
## **ISH**Facts and figures 2019

## 3 More space for your highlights.

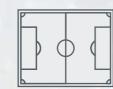
The whole world at your exhibition stand.

#### Larger exhibition area

#### 2019



39x=
280,200 sqm



2017

37x= 261,300 sqm

ISH continues on its growth path. The largest exhibition venue in the world for product innovations occupies an area equal to approximately 39 football pitches, an increase of roughly 19,000 sqm.

### **Ranking of ISH**



Germany 45 % 1st



International 42 % 1st



ISH has consolidated and improved its ranking. The fair is generating increasing interest among German and international trade visitors and reinforcing its unique selling point in comparison to other international trade fairs. The number of German trade visitors ranking it as the number one event increased by 3 percentage points to 45 %. And the same trend can be seen in terms of its ranking by international visitors with a 2 percentage point increase to 42 %.

### Origin of international visitors

#### **TOP 10 international visitors**



Internationally and globally unique: In 2019, visitors came from a total of 161 countries (+8 compared to 2017). This represents a rise in the proportion of international visitors to 46%. Altogether 75% of guests came from Europe, 18% from Asia, 4% from the Americas, 2% from Africa and 1% from Oceania.



One trade fair to attract all important customers.

Decision-making authority in all areas.

#### **Visitor business sectors**



Skilled trades 19%



Retail and wholesale trade 12%



Industry 26%



Engineering/ planning office 8%



Local authorities/ municipal facility 2%



Construction/real estate 8%



Utilities, building/ energy services 9%



Other 16%

You'll find the right industry contacts at ISH. Here you can meet top decision-makers from the installation trades, commerce and industry as well as from architecture, engineering and planning offices. In terms of German installation trades alone, 49% of visitors came from top management. The extremely positive economic situation in the installation trades led to fewer visitors from the sector this time. However, the number of decision-makers at the trade fair rose.

Also on the up is the number of visitors from other target groups involved in construction, such as the real estate sector, property developers and building technology service providers.

#### Occupational status of trade visitors



Self-employed entrepreneur 25%

Departmental/unit head

14%

Head of division, works manager In training

11%

Other 7% Employee

21%

CEO/Director 11%

11%

From trainees to CEOs – ISH offers a glimpse into the future for everyone no matter their occupational status and is the number one networking hub for executives and trainees alike.

#### Influence on purchasing decisions



Meet decision makers, expand networks, discover markets: 71% of visitors to ISH 2019 have an influence on purchasing and procurement decisions in their companies.

## 7 Outstanding market opportunities for your products.

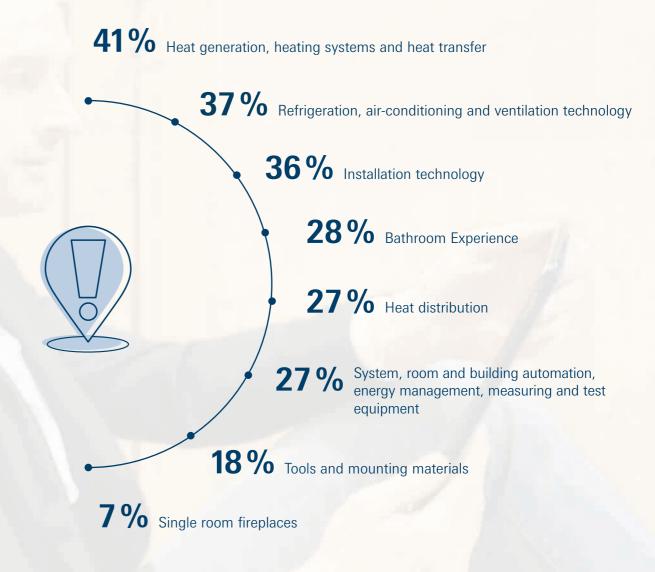
### Trade fair visit objectives of visitors



ISH is a major show that reflects the current topics in the industry and thinks beyond traditional boundaries. This positioning has received a positive response from all visitors. They particularly appreciate the opportunity to familiarise themselves with a wide range of product innovations and new ideas, to take part in continuing professional development events and to expand their specialist knowledge.

## 8 Industry supply meets visitor demand.

#### Areas of interest at the fair



# **ISH**Facts and figures 2019

12

### Convinced by new ideas.

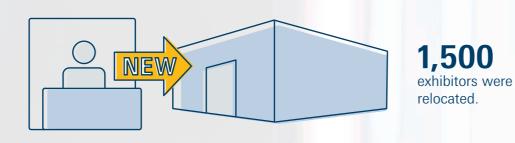
10 2019: Expectations met in all areas.

#### Overall satisfaction level among visitors



The figures are impressive: 96% of all trade fair guests were satisfied with their visit in 2019, which represents a 4 percentage point rise in visitor satisfaction compared to ISH 2017.

### Satisfaction of visitors with the new hall layout



93% of visitors are satisfied or very satisfied with the new hall layout.

The expansion of ISH has led to a restructuring of the fair. Specifically, this meant that 1,500 of the 2,551 exhibitors moved to new stand locations (in new halls). The move was a success and exhibitor approval was extremely high at 93%.

#### New sequence of days

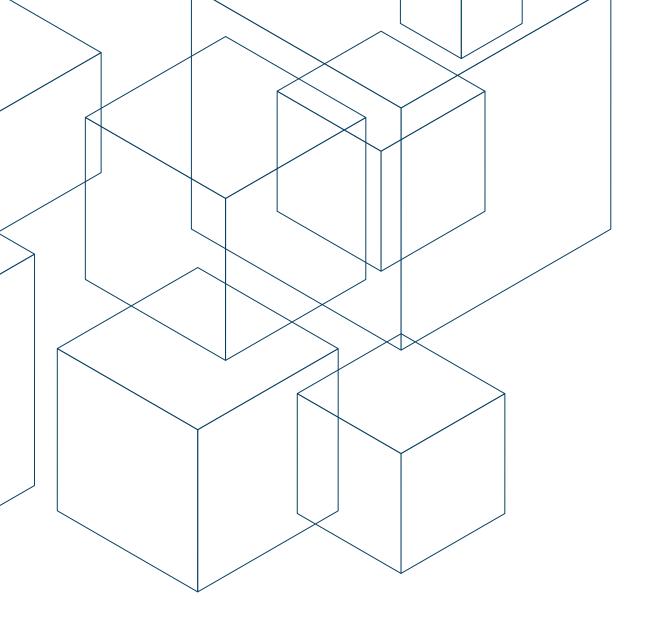


The change in the sequence of days at ISH from Monday to Friday was rated positively by 95% of visitors.









#### **Messe Frankfurt Exhibition GmbH**

Postfach 15 02 10 60062 Frankfurt am Main, Germany Tel. +49 69 75 75-0 Fax +49 69 75 75-60 06 ish@messefrankfurt.com www.ish.messefrankfurt.com